

Email 1

From: [REDACTED]
To: [REDACTED]
Cc: [Paul McGinney](#); [Chris Kelleher](#)
Subject: Access Elemental
Date: 24 May 2024 12:07:46
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)
[Gov of Jersey Marketplace - User Requirements.pdf](#)

Hi [REDACTED],

I hope you are keeping well.

Regarding Elemental – the online social prescribing platform that we are working on rolling out 1st July... it's getting to the point that we now need to customise our own images, colours, content etc for the homepage.

We obviously need and would appreciate your guidance and suggestions on what we should use – do you have any availability to meet next week to go through possible options? (I attach the doc from [REDACTED] at Elemental regarding their requirements).

Many thanks.

[REDACTED]

[REDACTED]

Engagement Officer
Government of Jersey

Children, Young People, Education and Skills | International Cultural Centre
Halkett Place | St Helier | Jersey | JE2 4WH



Stay Connected:



Your Privacy

We take great care to protect your data. For information about how we use and store your data, please view our [Privacy Statement](#).

Please note, telephone calls may be recorded for monitoring and training purposes.

Email 2

From: [REDACTED]
To: [Paul McGinnety](#); [Chris Kelleher](#)
Subject: RE: Access Elemental System- CLS Connect Me Project
Date: 29 May 2024 13:02:33
Attachments: [image001.png](#)

My pleasure!

Will set too on the full DPIA on my return from leave

From: Paul McGinnety <P.McGinnety@gov.je>
Sent: Wednesday, May 29, 2024 12:40 PM
To: Chris Kelleher <c.kelleher@gov.je>; [REDACTED] <[REDACTED]@gov.je>
Subject: RE: Access Elemental System- CLS Connect Me Project

100% - what an absolute star you are [REDACTED]!

From: Chris Kelleher <c.kelleher@gov.je>
Sent: Wednesday, May 29, 2024 12:38 PM
To: [REDACTED] <[REDACTED]@gov.je>
Cc: Paul McGinnety <P.McGinnety@gov.je>
Subject: RE: Access Elemental System- CLS Connect Me Project

Many thanks [REDACTED], really appreciate your input on this. Made a huge difference.

Bonnes vacances!

Chris

From: [REDACTED] <[REDACTED]@gov.je>
Sent: Wednesday, May 29, 2024 12:32 PM
To: DPU <DPU@gov.je>
Cc: Chris Kelleher <c.kelleher@gov.je>; Paul McGinnety <P.McGinnety@gov.je>; [REDACTED] <[REDACTED]@theaccessgroup.com>; [REDACTED] <[REDACTED]@theaccessgroup.com>
Subject: Access Elemental System- CLS Connect Me Project

Good afternoon DPU

Please find attached the screener DPIA for introduction of the Access Elemental System for the CLS Connect Me Project. This project will require a full DPIA.

I look forward to receiving your reference number in due course.

Kind Regards

[REDACTED]

[REDACTED]

Customer and Local Services

Direct +44 (0)1534 [REDACTED]

Government of Jersey
19-21 Broad Street | St Helier | Jersey | JE2 3RR



Your Privacy

We take great care to protect your data. For information about how we use and store your data, please view our [Privacy Statement](#)

Please note, telephone calls may be recorded for monitoring and training purposes.

Email 3

From: [REDACTED]
To: [Paul McGinney](#); [Chris Kelleher](#); [REDACTED]
Subject: Access Elemental - Marketplace User Requirements
Date: 24 May 2024 11:50:10
Attachments: [Outlook-ptguulgm.png](#)
[Outlook-3omt00ax.png](#)
[Gov of Jersey Marketplace - User Requirements.docx](#)
[Gov of Jersey Marketplace Blog Post & About Us.docx](#)
[Marketplace Configuration Guide \(1\).pdf](#)

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi all

Thank you for your time today.

Please see attached for the documents we reviewed including the:



Existing customer sites:

- Lancaster: [Access Elemental - Marketplace \(lancastercvs.org.uk\)](http://lancastercvs.org.uk)
- Barnet: [Access Elemental - Marketplace \(elementalsoftware.site\)](http://elementalsoftware.site)
- Connect North: [Access Elemental - Marketplace \(elementalsoftware.site\)](http://elementalsoftware.site)

If you have any questions in the meantime please let me know and [REDACTED]
[REDACTED]

Have a great bank holiday weekend.

Kind Regards
[REDACTED]

Onboarding Consultant, HSC

Read our latest news and announcements and see how our solutions help organisations to improve outcomes for the people they care for and support

[Health and support Announcements | Announcements for Health and Support professionals | The Access Group](#)



www.theaccessgroup.com

Access UK Ltd | The Armstrong Building | Oakwood Drive | Loughborough University Science & Enterprise Park |
Loughborough | LE11 3QF

Unlock the future of social support

A comprehensive portfolio of services that puts the individual first, offering a truly joined-up approach to quality support.

Freedom to make it personal

Learn more at theaccessgroup.com/hsc

 access Health, Support and Care



Email 4

From: [Jennifer Neff](#)
To: [Paul McGinnety](#); [Chris Kelleher](#)
Subject: CCN for expansion of the project
Date: 04 April 2024 09:05:16
Attachments: [Outlook-uvoeqybd.png](#)
[Gov of Jersey expansion_14.03.24 \(3\).pdf](#)
[Contract Variation Form- Gov of Jersey 020424.docx](#)

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Morning both,

[REDACTED]

When we last spoke, we discussed getting the paperwork in place to accommodate the expansion of the project. I know you're looking at which source of funding to allocate this from, but I wanted to make sure you have the detail you need.

In summary the expansion covers us to increase:

[REDACTED]

Please see attached the following:

[REDACTED]

I am meeting the onboarding team on **Monday 8th April** to sign off on what's needed to meet the **3/ 4 June Go Live** so hopefully your budget holders provide the sign off soon.

It would be a better use of everyone's time getting the project set up for the Jerseywide rollout other rather than setting up the smaller project now and then coming back to set up the larger project later.

If you need any forms completed let me know but hopefully the info above helps with the justification for the additional spend request.

[REDACTED]

Thanks
Jennifer

Jennifer Neff
Managing Director

Read our latest news and announcements and see how our solutions help organisations to improve outcomes for the people they care for and support.

<https://www.theaccessgroup.com/en-gb/health-social-care/health-and-support-news-and-announcements/>



E: jennifer.neff@TheAccessGroup.com

I www.theaccessgroup.com

Access UK Ltd | The Armstrong Building | Oakwood Drive | Loughborough University Science & Enterprise Park | Loughborough | LE11 3QF

Please be aware my email address has changed from jennifer@elementalsoftware.co to jennifer.neff@theaccessgroup.com. Please add @theaccessgroup.com to your safe senders list.

Freedom to make it personal



 access Health, Support and Care

A comprehensive portfolio of services that puts the individual first, offering a truly joined-up approach. Learn more at theaccessgroup.com/hsc

Email 5

From: [REDACTED]
To: [Paul McCann](#); [Chris Kelleher](#)
Subject: FW: #External# Training plan
Date: 01 August 2024 16:08:02
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[User Role Guide.pdf](#)

Good afternoon,

Please see the email below from [REDACTED] with clarification on terminology. We will need to think about who needs to be given access to the different levels. I'm not sure that all the Link Workers will need full access but it would be necessary for at least one or two other LW's to have similar access to me in order to cover Annual Leave/Sickness etc.

Regards,

[REDACTED]

[REDACTED]
Local Services

Government of Jersey
19-21 Broad Street | St Helier | Jersey | JE2 3RR



Please see attached for the Access Elemental User Role guide which gives a breakdown of each role within the platform.

I have also included a brief overview below which also shows the roles that different users can be allocated on the platform.



I appreciate there may be some terminology you may not be familiar with at the minute with Elemental but please be assured that the different roles can be updated for users as needed.

I can share the user spreadsheet we use to gather the contact information for the users to that you can begin to collate this information if that would be helpful.

Also that is no problem I have taken note of those preferred dates for training.

Kind Regards

[REDACTED]

Onboarding Consultant, HSC

Read our latest news and announcements and see how our solutions help organisations to improve outcomes for the people they care for and support
[Health and support Announcements](#) | [Announcements for Health and Support professionals](#) | [The Access Group](#)



Unlock the future of social support

A comprehensive portfolio of services that puts the individual first, offering a truly joined-up approach to quality support.

Freedom to make it personal

Learn more at theaccessgroup.com/hsc

 access Health, Support and Care



Email 6

From: [REDACTED]
To: [Paul McGinnety](#); [Chris Kelleher](#)
Subject: Re: APPROVAL: Connect Me (Elemental) press release for next week
Date: 09 July 2024 08:03:00
Attachments: [image001.png](#)

Hi Paul, this is planned for tomorrow 10th? It's with the Minister for approval.

Sent from [Outlook for iOS](#)

From: Paul McGinnety <P.McGinnety@gov.je>
Sent: Tuesday, July 9, 2024 7:53:36 AM
To: [REDACTED] <[REDACTED]@gov.je>; Chris Kelleher <c.kelleher@gov.je>
Subject: RE: APPROVAL: Connect Me (Elemental) press release for next week

Hi [REDACTED],

Will this go out to the media today?

Paul

From: [REDACTED] <[REDACTED]@gov.je>
Sent: Friday, July 5, 2024 2:42 PM
To: Chris Kelleher <c.kelleher@gov.je>; Paul McGinnety <P.McGinnety@gov.je>
Subject: FW: APPROVAL: Connect Me (Elemental) press release for next week

Both, please see below. Any strong views on the quote from Elemental?

Many thanks,

[REDACTED]

[REDACTED]

Head of Communications – Customer and Local Services

Cabinet Office
Government of Jersey
19-21 Broad Street | St Helier | Jersey | JE2 3RR



Cabinet
Office

From: Ian Burns <I.Burns@gov.je>

Sent: Friday, July 5, 2024 2:17 PM

To: [REDACTED] [REDACTED]@gov.je>

Subject: RE: APPROVAL: Connect Me (Elemental) press release for next week

Personally I would take it out. Paul might have a reason why it needs to be in however....?

From: [REDACTED] [REDACTED]@gov.je>

Sent: Friday, July 5, 2024 1:25 PM

To: Ian Burns <I.Burns@gov.je>

Subject: Re: APPROVAL: Connect Me (Elemental) press release for next week

Ive introduced AE in the opening though to make the connection. Or do you think we lose their quote all together?

Sent from [Outlook for iOS](#)

From: Ian Burns <I.Burns@gov.je>

Sent: Friday, July 5, 2024 12:58:18 PM

To: [REDACTED] <[REDACTED]@gov.je>

Subject: RE: APPROVAL: Connect Me (Elemental) press release for next week

Much better thanks. The quote from Access Emmmental now appears out of context because we aren't mentioning the software supplier or brand or link workers in the rest of the release..... I don't think we need it.

From: [REDACTED] <[REDACTED]@gov.je>

Sent: Friday, July 5, 2024 12:54 PM

To: Ian Burns <I.Burns@gov.je>

Subject: RE: APPROVAL: Connect Me (Elemental) press release for next week

Any better?

Connect Me scheme expands with new website launch

The Government of Jersey's micro-grant initiative, Connect Me: Connecting Our Communities, is evolving with the introduction of a new website. Starting today, the new website created in partnership with Access Elemental is being piloted. This will enable Islanders to engage with projects aimed at enhancing their health and mental wellbeing. This launch follows the successful support of more than 150 projects by the scheme, engaging more than 25,000 participants.

Islanders can [browse the website](#) which features a variety of activities including cultural events, arts, and physical and mental wellbeing programmes as well as read the blogs and watch videos on some of the projects supported so far.

Minister for Social Security, Deputy Lyndsay Feltham, said: "Building on the success of

Connect Me, we are delighted to expand this initiative further. In addition to the new marketplace, we have already trained 29 Community Connectors who are employed through local charities as well as other third sector organisations and Parishes. These individuals are engaging with members of the community to understand their needs and work with them to develop tailored projects. Their role is crucial in linking Islanders to personalised support for their mental and physical wellbeing.

"The new website will serve as an additional vital resource, allowing Islanders to discover and participate in activities that interest them. This initiative aims to combat isolation and create connections among like-minded individuals. The full rollout of the platform is scheduled for September, at which point GPs and other Health Care Professionals will be able to refer patients to the platform. These patients will then be assigned to trained individuals called 'Link Workers', who will make sure they are accessing the right support to meet their personal needs."

"I am looking forward to seeing how this enhancement will continue to improve the wellbeing of Islanders, foster collaboration, and create positive change. Together, we can build a healthier, more connected Jersey."

Many thanks,

[Redacted]

[Redacted]

Head of Communications – Customer and Local Services

Cabinet Office
Government of Jersey
19-21 Broad Street | St Helier | Jersey | JE2 3RR



Cabinet
Office

From: Ian Burns <I.Burns@gov.je>

Sent: Thursday, July 4, 2024 2:57 PM

To: [Redacted] <[\[Redacted\]@gov.je](mailto:[Redacted]@gov.je)>

Subject: RE: APPROVAL: Connect Me (Elemental) press release for next week

To me this is very confusing. & Not sure who the audience is meant to be. Yellow is jargon. If the target audience is a 65+ person then this needs to be changed. If the target audience is the CEO of a charity then perhaps ok, but then why are we doing press release etc?

What are we really trying to say> >>>?????

There is a new website which will have all the details of “things” people can get involved with on island to help with their health and wellbeing, to be more active, or just to meet other people with similar interests [REDACTED].

From: [REDACTED] <[REDACTED]@gov.je>

Sent: Thursday, July 4, 2024 11:01 AM

To: Ian Burns <I.Burns@gov.je>

Cc: Paul McGinnety <P.McGinnety@gov.je>

Subject: APPROVAL: Connect Me (Elemental) press release for next week

Hi Ian, as per my Teams message. Please see below press release for Elemental. Release is planned for Wednesday next week.

Once you've reviewed, will send to SSM for approval.

Paul – is the Connect Me Gov page, going to updated with Elemental info? I can then add that page at the end.

Connect Me scheme expands with new portal launch

The Government of Jersey's micro-grant initiative, Connect Me: Connecting Our Communities, is evolving with the introduction of a new portal. Starting today, the Access Elemental portal is being piloted, enabling Islanders to engage with projects aimed at enhancing their health and mental wellbeing. This launch follows the successful support of more than 150 projects by the scheme, engaging more than 25,000 participants.

Islanders can [explore the portal](#) which features a variety of activities including cultural events, arts, and physical and mental wellbeing programmes as well as read the blogs and watch videos on some of the projects supported so far.

Minister for Social Security, Deputy Lyndsay Feltham, said: "Building on the success of **Connect Me: Connecting Our Communities**, we are delighted to expand this initiative further. In addition to the new **portal**, we have already trained 29 **Community Connectors** who are employed through local charities, other **third sector** organisations and Parishes. They are **actively engaging** with community members to understand their needs and **develop tailored projects**. Their role is crucial in linking Islanders to **personalised support** for their mental and **social wellbeing**.

"The new **digital portal** will serve as an additional vital resource, allowing Islanders to discover and participate in activities that interest them. This initiative aims to **combat isolation and foster connections** among like-minded individuals. The full rollout of the platform is scheduled for September, at which point **General Practitioners** and other Health Care Professionals will be able to refer patients to the platform. **These patients will then be assigned to a Link Worker who will** make sure they are accessing the right support to meet their personal needs."

Jennifer Neff, Co-Founder and Head of Strategy, Access Elemental said: "We are excited that **Access Elemental** is being rolled out across Jersey. We are working in partnership with stakeholders across the Island to bridge the gap between Islanders, communities, and the health and social care sector. Jersey boasts an array of quality initiatives, from outdoor activities to debt advice, housing support, and mental health services. **Access Elemental** ensures that everyone in need has access to a **Link Worker**. This support empowers individuals, strengthens the community, and contributes to better health outcomes.

"I am looking forward to seeing how Access Elemental will continue to enhance the wellbeing of Islanders, foster collaboration, and create positive change. Together, we can build a healthier, more connected Jersey."
For more information, visit xxx

Many thanks,

[REDACTED]

[REDACTED]

Head of Communications – Customer and Local Services

Cabinet Office
Government of Jersey
19-21 Broad Street | St Helier | Jersey | JE2 3RR



Cabinet
Office

From: Chris Kelleher <c.kelleher@gov.je>
Sent: Wednesday, July 3, 2024 12:47 PM
To: [REDACTED] <[REDACTED]@gov.je>; Paul McGinnety <P.McGinnety@gov.je>
Subject: RE: DRAFT: Connect Me press release for next week

Hello [REDACTED]

A few suggested edits/additions below.

Kind regards

Chris

From: [REDACTED] <[REDACTED]@gov.je>
Sent: Wednesday, July 3, 2024 11:58 AM
To: Paul McGinnety <P.McGinnety@gov.je>; Chris Kelleher <c.kelleher@gov.je>
Subject: RE: DRAFT: Connect Me press release for next week

Thanks Paul. Updated.

Many thanks,

unications – Customer and Local Services

Cabinet Office
Government of Jersey
19-21 Broad Street | St Helier | Jersey | JE2 3RR



Cabinet
Office

From: Paul McGinnety <P.McGinnety@gov.je>
Sent: Wednesday, July 3, 2024 11:54 AM
To: <[REDACTED]@gov.je>; Chris Kelleher <c.kelleher@gov.je>
Subject: RE: DRAFT: Connect Me press release for next week

Thanks [REDACTED], it may be helpful to point out that the Connectors/link workers are from charities/parish reps.

Also, if we can take out social prescribing that would be good.

Paul

From: [REDACTED] <[REDACTED]@gov.je>
Sent: Wednesday, July 3, 2024 11:34 AM
To: Paul McGinnety <P.McGinnety@gov.je>; Chris Kelleher <c.kelleher@gov.je>
Subject: DRAFT: Connect Me press release for next week

Hi both, please see draft below for your review. If you could check for accuracy and make sure I've covered all key elements. Happy to have a quick chat through if easier.

Connect Me Scheme Expands with New Portal Launch

The Government of Jersey's micro-grant initiative, Connect Me: Connecting Our Communities, is evolving with the introduction of a new portal. Starting today, the Access Elemental portal is being piloted, enabling Islanders to engage with projects aimed at enhancing their health and mental wellbeing. This launch follows the successful support of **more than 150** projects by the scheme, **engaging more than 25,000 participants**.

Islanders can [explore the portal](#) which features a variety of activities including cultural events, arts, and physical and mental wellbeing programmes **as well as read the blogs and watch videos on some of the projects supported so far**.

Paul McGinnety, Director of Local Services, Customer and Local Services, said:
"Building on the success of Connect Me: Connecting Our Communities, we are

delighted to expand this initiative further. In addition to the new portal, we have already trained 29 Community Connectors who are employed through both local charities, other third sector organisations and Parishes. They are actively engaging with community members to understand their needs and develop tailored projects. Their role is crucial in linking Islanders to personalised support for their mental and social wellbeing.

"The new digital portal will serve as an additional vital resource, allowing Islanders to discover and participate in activities that interest them. This initiative aims to combat isolation and foster connections among like-minded individuals. The full rollout of the platform is scheduled for September, at which point General Practitioners and other Health Care Professionals will be able to refer patients to the platform. These patients will then be assigned to a Link Worker who will make sure they are accessing the right support to meet their personal needs."

Jennifer Neff, Co-Founder and Head of Strategy, Access Elemental said: "We are excited that Access Elemental is being rolled out across Jersey. We're working in partnership with stakeholders across the Island to bridge the gap between Islanders, communities, and the health and social care sector. Jersey boasts an array of quality initiatives, from outdoor activities to debt advice, housing support, and mental health services. Access Elemental ensures that everyone in need has access to a Link Worker. This support empowers individuals, strengthens our community, and contributes to better health outcomes.

I am looking forward to seeing how Access Elemental will continue to enhance the well-being of Islanders, foster collaboration, and create positive change. Together, we can build a healthier, more connected Jersey."

For more information, visit xxx

Many thanks,

[Redacted Signature]

[Redacted Name]

Head of Communications – Customer and Local Services

Cabinet Office
Government of Jersey
19-21 Broad Street | St Helier | Jersey | JE2 3RR



Cabinet
Office

Email 7

From: Jennifer Neff
To: Paul McGinney; Chris Kelleher
Subject: Quick update before Easter - next steps summary and actions
Date: 27 March 2024 13:57:59
Attachments: Outlook-xq0hh1nr.png
Gov of Jersey expansion_14.03.24 (2).pdf
Importance: High

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi all,

Thanks for earlier. That was a great meeting.

Quick summary before Easter:

- [REDACTED] will have the DPIA info over to you Chris so she can meet [REDACTED] (she has sent the info to that he needs and will set up a separate meeting with him)
- I have gone back to [REDACTED] following Chris's intro with info on Marketplace and have included her as a key contact for onboarding
- [REDACTED] has been confirmed as the new [REDACTED] ([REDACTED]). [REDACTED]
[REDACTED] You'll meet her after Easter and she will be fully briefed.
- I will share dates for the Show and Tell for end of April for you, Steve, [REDACTED] and [REDACTED] and anyone else who'd like to see what's available for integrated care for Jersey. (Sending that email after 3pm today to you and Steve J).
- I'll meet [REDACTED] and [REDACTED] re Assure and Elemental after Easter
- I arrive on [REDACTED] and at your disposal throughout. [REDACTED]
[REDACTED]

I'd sent the attached over a proposal re the expansion. It makes sense to have this all agreed before [REDACTED] starts as she will only have to come back later and set the rest up if not done now. Conscious it needs to be agreed. It would really help us all to have this agreed and signed off before we start the onboarding. We need to get a meeting in place for [REDACTED] to kick off the onboarding wkc 8th April if we are to meet the 3rd/4th June go live deadline.

Is that possible do you think? [REDACTED]

I can have the CCN over to you tomorrow.

Thanks
Jennifer

Jennifer Neff
Managing Director

Read our latest news and announcements and see how our solutions help organisations to improve outcomes for the people they care for and support.

<https://www.theaccessgroup.com/en-gb/health-social-care/health-and-support-news-and-announcements/>



E: jennifer.neff@TheAccessGroup.com

T: www.theaccessgroup.com

Access UK Ltd | The Armstrong Building | Oakwood Drive | Loughborough University Science & Enterprise Park | Loughborough | LE11 3QF

Please be aware my email address has changed from jennifer@elementalsoftware.co to jennifer.neff@theaccessgroup.com.

Please add @theaccessgroup.com to your safe senders list.

Freedom to make it personal



 access Health, Support and Care

A comprehensive portfolio of services that puts the individual first, offering a truly joined-up approach. Learn more at theaccessgroup.com/hsc

Email 8

From: [Jennifer Neff](#)
To: [Paul McGinnety](#); [Chris Kelleher](#)
Subject: Happy with this draft for our intro to the session
Date: 18 April 2024 23:18:20
Attachments: [Outlook-3c4bg1ey.png](#)
[Introduction to Integrated Care Show and Tell Gov of Jersey.pdf](#)

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

I can weave you in Chris too don't worry alongside Paul as the visionaries for the project and the partnership building - just didn't want to go with 3 people from your side talking. Happy to add you in though if you'd like?

I have a couple more logos to add.

Once you are happy, I can share a draft with Steve J to get his feedback then we are good to go. Looks like a good turnout. Did you consider inviting [REDACTED] Might be good for her to see it.

Chat tomorrow

Jennifer Neff
Managing Director

Read our latest news and announcements and see how our solutions help organisations to improve outcomes for the people they care for and support.

<https://www.theaccessgroup.com/en-gb/health-social-care/health-and-support-news-and-announcements/>



E: jennifer.neff@TheAccessGroup.com

I www.theaccessgroup.com

Access UK Ltd | The Armstrong Building | Oakwood Drive | Loughborough University Science & Enterprise Park | Loughborough | LE11 3QF

Please be aware my email address has changed from jennifer@elementalsoftware.co to jennifer.neff@theaccessgroup.com.

Please add @theaccessgroup.com to your safe senders list.

Freedom to make it personal



 access Health, Support and Care

A comprehensive portfolio of services that puts the individual first, offering a truly joined-up approach.
Learn more at theaccessgroup.com/hsc

Email 9

From: [Jennifer Neff](#)
To: [Paul McGinney](#); [Chris Kelleher](#)
Cc: [Leeann Monk-Ozgul](#)
Subject: Jersey Public Health Team Slides and Demo Videos
Date: 02 November 2023 16:16:29
Attachments: [Outlook-4owfao35.png](#)
[Jersey Public Health Presentation 01.11.23.pdf](#)

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi Paul and Chris,

We'd like to thank the Public Health Team for their time yesterday. It was such an interactive session.

I have attached the slides from the session and have also included a couple of short demo videos:

- Self-refer and self mgt portal [REDACTED]
- Summary demo of Elemental Core CRM [REDACTED]
- Monitor progress and performance across your licence [REDACTED]
- How Social Care Teams can enhance how they support their clients (A unique link between their case mgt system Mosaic and Elemental) [REDACTED]
- Showing the EMIS integration in action, a referral being made from EMIS into Elemental (Community Connector/ Social Prescriber etc) [REDACTED]

Thanks again for making this introduction to the team.

I am around next week if you and any of the PH team would like a next steps session.

- Mon 6th between 3.30 and 5pm
- Tues 7th between 9 and 11am
- Wed 8th between 2 and 3pm
- Thurs 9th between 9 and 11.30am

Thanks

Jennifer

Jennifer Neff
Managing Director

Read our latest news and announcements and see how our solutions help organisations to improve outcomes for the people they care for and support.

<https://www.theaccessgroup.com/en-gb/health-social-care/health-and-support-news-and-announcements/>



E: jennifer.neff@TheAccessGroup.com

I www.theaccessgroup.com

Access UK Ltd | The Armstrong Building | Oakwood Drive | Loughborough University Science & Enterprise Park | Loughborough | LE11 3QF

Please be aware my email address has changed from jennifer@elementalsoftware.co to jennifer.neff@theaccessgroup.com.

Please add @theaccessgroup.com to your safe senders list.

Freedom to make it personal



 access Health, Support and Care

A comprehensive portfolio of services that puts the individual first, offering a truly joined-up approach. Learn more at theaccessgroup.com/hsc

Email 10

From: Jennifer Neff
To: Steve Jackson; Paul McGinney
Cc: Chris Kelleher
Subject: Re: #External# RE: Access Integrated Care System Show and Tell
Date: 19 April 2024 12:06:51
Attachments: image001.png
image003.png
Outlook-qty340lk.png
Introduction to Integrated Care Show and Tell Gov of Jersey (2).pdf

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi all

Please see my planned slides including agenda for the session.

@Paul McGinney and @Steve Jackson I was planning to hand over to you for 5mins to talk about the landscape, plans, ambitions and challenges so our team can then have that info when they are doing their presentation. Sound ok?

Thinking about our previous conversation on LTCs, importance of 3rd sector/ interoperability and digital in general to help personalise the offering in Jersey.

My hope for the session is that you like what you see and are up for working with us to explore it in more detail together.

PS these slides may chance before 2pm so please don't share just yet.

Thanks
Jennifer

Jennifer Neff
Managing Director

Read our latest news and announcements and see how our solutions help organisations to improve outcomes for the people they care for and support.

<https://www.theaccessgroup.com/en-gb/health-social-care/health-and-support-news-and-announcements/>



E: jennifer.neff@TheAccessGroup.com

I www.theaccessgroup.com

Access UK Ltd | The Armstrong Building | Oakwood Drive | Loughborough University Science & Enterprise Park | Loughborough | LE11 3QF

Please be aware my email address has changed from jennifer@elementalsoftware.co to jennifer.neff@theaccessgroup.com.

Please add @theaccessgroup.com to your safe senders list.

Freedom to make it personal



 access Health, Support and Care

A comprehensive portfolio of services that puts the individual first, offering a truly joined-up approach.
Learn more at theaccessgroup.com/hsc

From: Steve Jackson <S.Jackson2@gov.je>

Sent: 18 April 2024 4:20 PM

To: Jennifer Neff <Jennifer.Neff@theaccessgroup.com>
Cc: Paul McGinnety <P.McGinnety@gov.je>; Chris Kelleher <c.kelleher@gov.je>
Subject: RE: #External# RE: Access Integrated Care System Show and Tell

Jennifer,

Alongside myself, Paul, and Chris.....

Just a heads-up on additional folk who are confirmed and will be joining from the GOJ side:

██████████	- Associate Managing Director Health and Community Services (HCS)
██████████	- Head of Hub Pensions & Care Customer & Local Services (CLS)
██████████	- Solutions Product Owner – Online Services Modernisation & Digital (M&D)
██████████	- Change Manager Chief Operating Office (COO)
██████████	- Digital Nurse Health Community Services (HCS)
██████████	- Solutions Architect Chief Operating Office (COO)

We may also have (still to confirm):

██████████	- Social Worker Health and Community Services (HCS)
██████████	- Principal Social Worker Health and Community Services (HCS)
██████████	- Digital Health Modernisation and Digital (M&D)

We can do an intro of people at the start if helpful....

Regards

Stephen Jackson
Group Director

Direct +44 (0)1534 ██████████
Government of Jersey

Customer and Local Services | Customer Operations
Philip Le Feuvre House | PO Box 55 | La Motte Street | St Helier | Jersey | JE4 8PE



From: Jennifer Neff <Jennifer.Neff@theaccessgroup.com>
Sent: Wednesday, April 17, 2024 1:20 PM
To: Steve Jackson <S.Jackson2@gov.je>; Paul McGinnety <P.McGinnety@gov.je>; Chris Kelleher <c.kelleher@gov.je>
Subject: Re: #External# RE: Access Integrated Care System Show and Tell

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Perfect Steve thanks - anyone from Gov team want to join?

Would be great for integrated care lead, health, social care leads to see it.

Conscious it's short notice but maybe some of their advisors could join.

I can do a quick intro, talk about how we have been working together and what's next on our roadmap and then handover to our team and then have q and a session.
Thanks
Jennifer

Jennifer Neff
Managing Director

Read our latest news and announcements and see how our solutions help organisations to improve outcomes for the people they care for and support.

<https://www.theaccessgroup.com/en-gb/health-social-care/health-and-support-news-and-announcements/>



E: jennifer.neff@TheAccessGroup.com

I www.theaccessgroup.com

Access UK Ltd | The Armstrong Building | Oakwood Drive | Loughborough University Science & Enterprise Park | Loughborough | LE11 3QF

Please be aware my email address has changed from jennifer@elementalsoftware.co to jennifer.neff@theaccessgroup.com. Please add @theaccessgroup.com to your safe senders list.

Freedom to make it personal



 access Health, Support and Care

A comprehensive portfolio of services that puts the individual first, offering a truly joined-up approach.
Learn more at theaccessgroup.com/hsc

From: Steve Jackson <S.Jackson2@gov.je>

Sent: 17 April 2024 1:16 PM

To: Jennifer Neff <jennifer.Neff@theaccessgroup.com>; Paul McGinnety <P.McGinnety@gov.je>; Chris Kelleher <c.kelleher@gov.je>

Subject: RE: #External# RE: Access Integrated Care System Show and Tell

Jennifer,

Thanks for the email and looking forward to the session Friday.

We've had a couple of changes in our M&D world this week, however, I've just reached out to folk in Digital Health and Online Services.

I envisage we will have a few more in attendance Friday – I'll confirm shortly.

Regards

Stephen Jackson
Group Director

Direct +44 (0)1534 [REDACTED]
Government of Jersey

Customer and Local Services | Customer Operations
Philip Le Feuvre House | PO Box 55 | La Motte Street | St Helier | Jersey | JE4 8PE



Customer and
Local Services

From: Jennifer Neff <jennifer.Neff@theaccessgroup.com>

Sent: Wednesday, April 17, 2024 8:12 AM

To: Steve Jackson <S.Jackson2@gov.je>; Paul McGinnety <P.McGinnety@gov.je>; Chris Kelleher <c.kelleher@gov.je>

Subject: Re: #External# RE: Access Integrated Care System Show and Tell

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Morning all,

Looking forward to Friday's show and tell. Please share with as many of your colleagues as possible. Do you have an idea of who will be in attendance? I can see 3 from your side.
I think I have 4 of our HSC Directors so want to make sure we are able to share the info with as many people as possible.

It's an innovative way for you to utilise all the Access technology you have so that you never lose sight of the services that your citizens are engaging in.

Thanks
Jennifer

Jennifer Neff
Managing Director

Read our latest news and announcements and see how our solutions help organisations to improve outcomes for the people they care for and support.

<https://www.theaccessgroup.com/en-gb/health-social-care/health-and-support-news-and-announcements/>



E: jennifer.neff@TheAccessGroup.com

I www.theaccessgroup.com

Access UK Ltd | The Armstrong Building | Oakwood Drive | Loughborough University Science & Enterprise Park | Loughborough | LE11 3QF

Please be aware my email address has changed from jennifer@elementalsoftware.co to jennifer.neff@theaccessgroup.com. Please add @theaccessgroup.com to your safe senders list.

Freedom to make it personal



 access Health, Support and Care

A comprehensive portfolio of services that puts the individual first, offering a truly joined-up approach.
Learn more at theaccessgroup.com/hsc

From: Steve Jackson <S.Jackson2@gov.je>

Sent: 27 March 2024 4:41 PM

To: Jennifer Neff <jennifer.Neff@theaccessgroup.com>; Paul McGinnety <P.McGinnety@gov.je>; Chris Kelleher <c.kelleher@gov.je>

Subject: #External# RE: Access Integrated Care System Show and Tell

Thanks Jennifer,

Friday 19th works for me too.

Please book something in.

Regards

Stephen Jackson
Group Director

Direct +44 (0)1534 [REDACTED]
Government of Jersey

Customer and Local Services | Customer Operations
Philip Le Feuvre House | PO Box 55 | La Motte Street | St Helier | Jersey | JE4 8PE



From: Jennifer Neff <Jennifer.Neff@theaccessgroup.com>

Sent: Wednesday, March 27, 2024 3:08 PM

To: Paul McGinnety <P.McGinnety@gov.je>; Chris Kelleher <c.kelleher@gov.je>; Steve Jackson <S.Jackson2@gov.je>

Subject: Access Integrated Care System Show and Tell

Importance: High

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi all,

Thanks for your patience. We'd like to present the Access Integrated Care Platform plans to you and to get your feedback. I have pitched Jersey as the test bed and everyone's in agreement that it would make a great test site.

Do any of the following suit for an online session?

- Fri 19th April 2-3pm
- Mon 22 April 12-1pm
- Fri 26th April 2-3pm
- Mon 29th April 12-1pm

I'd love to get this booked in the diaries before we break for Easter if possible.

PS is there anyone else you'd like to join? If so, please share.

Thanks
Jennifer

Jennifer Neff
Managing Director

Read our latest news and announcements and see how our solutions help organisations to improve outcomes for the people they care for and support.

<https://www.theaccessgroup.com/en-gb/health-social-care/health-and-support-news-and-announcements/>



E:jennifer.neff@TheAccessGroup.com

I www.theaccessgroup.com

Access UK Ltd | The Armstrong Building | Oakwood Drive | Loughborough University Science & Enterprise Park | Loughborough | LE11 3QF

Please be aware my email address has changed from jennifer@elementalsoftware.co to jennifer.neff@theaccessgroup.com. Please add @theaccessgroup.com to your safe senders list.

Freedom to make it personal



 access Health, Support and Care

A comprehensive portfolio of services that puts the individual first, offering a truly joined-up approach.
Learn more at theaccessgroup.com/hsc

Care : If you have received this email and it was not intended for you, please reply to the sender, and then delete it.

Please treat our information in confidence. This communication may contain legal advice which is confidential and/or privileged. It should not be forwarded or copied to anyone else without the prior permission of the sender.

Contract : This email does not form any binding agreement unless it is supported by an official States of Jersey purchase order form.

Content : All States information systems may be monitored to ensure that they are operating correctly. Furthermore, the content of emails and other data on these systems may be examined, in exceptional circumstances, for the purpose of investigating or detecting any unauthorised use. This email has been scanned for viruses by the States of Jersey email gateway.

Confidentiality and Privacy : The confidentiality of this e-mail and your reply cannot be guaranteed. As a public authority, the States of Jersey is subject to the provisions of the Freedom of Information (Jersey) Law 2011. Under this Law we may be required to disclose information we hold, including the contents of this email and any response to it, unless the information is protected from disclosure by an exemption under the Law or any other enactment, including the Data Protection (Jersey) Law 2018. We collect and process personal information about you under the Data Protection (Jersey) Law 2018. For more information on how we use your data please go to our privacy statement pages on www.gov.je.

Email 11

From: [REDACTED]
To: [Paul McGinnety](#); [Chris Kelleher](#); [REDACTED]; [REDACTED]; [REDACTED]
Subject: Re: Social Prescribing - Access Elemental
Date: 18 July 2023 16:33:44
Attachments: [image001.png](#)

Amazing! Was just discussing this today and thinking if only there was something like this on the market.

[REDACTED] based on the feedback you had from GPS would it be possible for you to look into this?

[REDACTED]

Get [Outlook for iOS](#)

From: Paul McGinnety <P.McGinnety@gov.je>

Sent: Tuesday, July 18, 2023 4:13 PM

To: Chris Kelleher <c.kelleher@gov.je>; [REDACTED] <[REDACTED]@gov.je>; [REDACTED] <[REDACTED]@gov.je>; [REDACTED] <[REDACTED]@gov.je>; [REDACTED] <[REDACTED]@gov.je>; [REDACTED] <[REDACTED]@gov.je>

Subject: FW: Social Prescribing - Access Elemental

All,

If by magic we may have a solution!

Paul

From: [REDACTED]
Sent: Tuesday, July 18, 2023 3:57 PM
To: [REDACTED]@gov.je
Cc: Paul McGinnety <P.McGinnety@gov.je>
Subject: Social Prescribing - Access Elemental

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi [REDACTED],

Nice to see you again today, and thanks again for inviting us to be part of the closer to home events, we enjoy doing them.

as we discussed, please see attached a guide on social prescribing, on page 19 you'll see a video of the Access software I was describing, called elemental. It's incredible, and puts all access to service in one place, but it's much more than that.

Cc'd in Paul in case he is interested

If you would like to learn more, then please let me know and I can set up a call with the owner of Elemental for a more in-depth discussion.

Best wishes,

[REDACTED]

[REDACTED]

Mobile: [REDACTED]
Email: [REDACTED]

© 2006 The Authors

[illegible][illegible]

Email 12

From: Jennifer Neff
To: Paul McGinnety; Chris Kelleher
Cc: Leeann Monk-Ozgul
Subject: Re: #External# RE: Slides and actions from today
Date: 22 September 2023 09:46:32
Attachments: image002.png
Outline-09v09ers.png
Guide HSC- Elemental 230912-v1 (1).pdf
2023-03-14 ISAR MySCoW Evaluation_Access Group (2).xlsx

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Great thanks. You're on the ball!

Here's our spec that will help with the tender content. If you need any help with that let me know.

Last question and I'll leave you alone. Is Dec still the budget approval timeline?

Thanks
Jennifer

Jennifer Neff
Managing Director

Read our latest news and announcements and see how our solutions help organisations to improve outcomes for the people they care for and support.

<https://www.theaccessgroup.com/en-gb/health-social-care/health-and-support-news-and-announcements/>



E:jennifer.neff@TheAccessGroup.com

I: www.theaccessgroup.com

Access UK Ltd | The Armstrong Building | Oakwood Drive | Loughborough University Science & Enterprise Park | Loughborough | LE11 3QF

Please be aware my email address has changed from jennifer@elementalsoftware.co to jennifer.neff@theaccessgroup.com. Please add @theaccessgroup.com to your safe senders list.

Freedom to make it personal



access Health, Support and Care

A comprehensive portfolio of services that puts the individual first, offering a truly joined-up approach.
Learn more at theaccessgroup.com/hsc

From: Paul McGinnety <P.McGinnety@gov.ie>
Sent: 22 September 2023 9:04 AM
To: Jennifer Neff <Jennifer.Neff@theaccessgroup.com>; Chris Kelleher <c.kelleher@gov.ie>
Cc: Leeann Monk-Ozgul <Leeann.Monk-Ozgul@theaccessgroup.com>; [REDACTED] <[REDACTED]@theaccessgroup.com>
Subject: #External# RE: Slides and actions from today

Thank you very much Jennifer,

I will link with Chris for the date.

In terms of the BC we have already submitted it and we would be ready to go.

I would imagine we would need to look at 3 quotes as per our local regulations.

Best wishes,

Paul

From: Jennifer Neff <Jennifer.Neff@theaccessgroup.com>
Sent: Thursday, September 21, 2023 6:07 PM
To: Chris Kelleher <c.kelleher@gov.ie>; Paul McGinnety <P.McGinnety@gov.ie>
Cc: Leeann Monk-Ozgul <Leeann.Monk-Ozgul@theaccessgroup.com>; [REDACTED] <[REDACTED]@theaccessgroup.com>
Subject: Slides and actions from today

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi both,

Thanks again for today. We really enjoyed it and the questions.

Please see the slide deck attached. We added a couple of extra slides based on the conversation during the session. We also added some 'light' reading and video links to some useful content including an EMIS and Elemental integration demo.

Actions from today include:

1. Leeann to set up a session with [REDACTED] to go through the technical specifics with our product and dev team. Can you share [REDACTED] email with Leeann and who else would you like to join that meet from your side?
2. Jennifer to share dates and times to meet again for a 'next steps' conversation in 2 week's time.

See below when we are both free:

- Thurs 5th Oct 11am-5pm
- Fri 6th Oct 3-4pm
- Mon 9th Oct 10-11.30am

It would be useful to know more when we next meet around the following:

1. What point in time would it be where you have to be live with a system like this? Jan 24 or June 24 for example.
2. When is your business case being submitted for the budget? I remember you mentioning Dec '23
3. Would it be the Council issuing the tender? I have included a link to Gcloud with key words that can be searched that lead you to us as an option that others take.

I am conscious you'll not have all the answers but at least if I have a steer on timescales it will help.

Thanks again.
PS we've kept 2 Nov free

Jennifer Neff
Managing Director

Read our latest news and announcements and see how our solutions help organisations to improve outcomes for the people they care for and support.

<https://www.theaccessgroup.com/en-gb/health-social-care/health-and-support-news-and-announcements/>



Access UK Ltd | The Armstrong Building | Oakwood Drive | Loughborough University Science & Enterprise Park | Loughborough | LE11 3QF

Please be aware my email address has changed from jennifer@elementalsoftware.co to jennifer.neff@theaccessgroup.com. Please add @theaccessgroup.com to your safe senders list.

Freedom to make it personal



 **access** Health, Support and Care

A comprehensive portfolio of services that puts the individual first, offering a truly joined-up approach.
Learn more at theaccessgroup.com/hsc

Care : If you have received this email and it was not intended for you, please reply to the sender, and then delete it. Please treat our information in confidence. This communication may contain legal advice which is confidential and/or privileged. It should not be forwarded or copied to anyone else without the prior permission of the sender.

Contract : This email does not form any binding agreement unless it is supported by an official States of Jersey purchase order form.

Content : All States information systems may be monitored to ensure that they are operating correctly. Furthermore, the content of emails and other data on these systems may be examined, in exceptional circumstances, for the purpose of investigating or detecting any unauthorised use. This email has been scanned for viruses by the States of Jersey email gateway.

Confidentiality and Privacy : The confidentiality of this e-mail and your reply cannot be guaranteed. As a public authority, the States of Jersey is subject to the provisions of the Freedom of Information (Jersey) Law 2011. Under this Law we may be required to disclose information we hold, including the contents of this email and any response to it, unless the information is protected from disclosure by an exemption under the Law or any other enactment, including the Data Protection (Jersey) Law 2018. We collect and process personal information about you under the Data Protection (Jersey) Law 2018. For more information on how we use your data please go to our privacy statement pages on www.gov.je.

Email 13

From: [Steve Jackson](#)
To: [Jennifer Neff](#); [Paul McGinney](#); [Chris Kelleher](#)
Cc: [REDACTED]
Subject: [REDACTED]
Date: 22 February 2024 09:25:17
Attachments: [image001.png](#)
[image003.png](#)

Jennifer,

Thanks for the email post our discussion, what you have suggested, sounds great.

I think you recognise the unique opportunity Jersey has, [REDACTED]

We are keen to get the Social Prescribing Project moving as we recognise the value/ difference this will make in Jersey and it's an important foundation stone to build upon.

Please forward the [REDACTED] documents and any further material you believe would be beneficial for us to review, ahead of our next conversation.

Speak soon.

Regards

Stephen Jackson
Group Director

Direct +44 (0)1534 [REDACTED]
Government of Jersey

Customer and Local Services | Customer Operations
Philip Le Feuvre House | PO Box 55 | La Motte Street | St Helier | Jersey | JE4 8PE



Customer and
Local Services

From: Jennifer Neff <Jennifer.Neff@theaccessgroup.com>
Sent: Tuesday, February 20, 2024 5:04 PM
To: Paul McGinney <P.McGinney@gov.je>; Chris Kelleher <c.kelleher@gov.je>; Steve Jackson <S.Jackson2@gov.je>
Cc: [REDACTED] <[REDACTED]@theaccessgroup.com>
Subject: [REDACTED]

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi all,

Great to chat last week. I am excited about us supporting you to support independent living and empowered communities to tackle the rising costs associated with long term conditions via social prescribing and have been having some internal discussions here with my team on how embedding Access Elemental across social prescribing, and the other sectors, will support.

Initial thoughts prior to configuration include:

1. Social prescription referrals being able to be made to social prescribers at the point of diagnosis of a LTC within hospital, primary care etc.
2. At the point of discharge from hospital, referral made to social prescriber alongside discharge.
3. Review of primary care patient lists of those at risk of LTCs (proactive social prescribing) and referral made to social prescribers.
4. Referrals from social care teams for support for those with LTCs to get help to deal with debt, housing and other social determinants of health.

5. Dom care teams being able to make referrals to social prescribers to tackle issues like loneliness.
6. Focus on specific LTCs and set up cohort groups within Elemental so you can report by LTC

My 2 primary areas of focus for you now are:

1. Help you get up and running with Elemental and kick start the onboarding process asap. Our call last week really helped me understand the big ambitious goal you have and how we can help you.
@Chris Kelleher could me you, [REDACTED] and your project lead get a quick call to discuss the above bullet points?
2. Organise a 'show and tell' so we can start to focus on Jersey [REDACTED]
As mentioned, you use lots of the Access projects and [REDACTED], agrees. **I am asking Access Health Support and Care's, [REDACTED] Head of Interoperability & Data, Product and Engineering, to lead a session with me.**

Summary of next steps:

1. I have the doc I mentioned that we did for [REDACTED] and will send over tomorrow.
2. I will share some availability that [REDACTED] and I can present and discuss your integrated care plans with you
3. Chris I will email you re dates and times for us to meet re getting started with onboarding.

Sound ok?

Thanks
Jennifer

Jennifer Neff
Managing Director

Read our latest news and announcements and see how our solutions help organisations to improve outcomes for the people they care for and support.

<https://www.theaccessgroup.com/en-gb/health-social-care/health-and-support-news-and-announcements/>



E:jennifer.neff@TheAccessGroup.com

I www.theaccessgroup.com

Access UK Ltd | The Armstrong Building | Oakwood Drive | Loughborough University Science & Enterprise Park | Loughborough | LE11 3QF

Please be aware my email address has changed from jennifer@elementalsoftware.co to jennifer.neff@theaccessgroup.com. Please add @theaccessgroup.com to your safe senders list.

Freedom to make it personal



 access Health, Support and Care

A comprehensive portfolio of services that puts the individual first, offering a truly joined-up approach. Learn more at theaccessgroup.com/hsc

Email 14

From: [REDACTED]
To: [REDACTED]
Cc: [Paul McGinnety](#); [Chris Kelleher](#); [REDACTED]
Subject: Community Update
Date: 11 July 2024 17:31:08
Attachments: [image001.png](#)
[Elemental Launch.docx](#)

Hi [REDACTED],

Is it possible for the attached report about the Elemental Launch to go in the Update tomorrow please?
If you want to add the Connect Me logo to the piece to add a bit of colour, then that would be fine too

Many thanks,

[REDACTED]

[REDACTED]

[REDACTED]

Government of Jersey
19-21 Broad Street | St Helier | Jersey | JE2 3RR



Email 14 attachment

Elemental Launch – Social Prescribing in Jersey

This week **Connect Me: Connecting Our Communities** was proud to launch **Elemental**, which is an online social prescribing solution designed for GP's and other frontline healthcare professionals so that people with social, emotional, or practical needs are empowered to engage in local programmes and services to which improve their health and wellbeing. In due course, islanders will be able to self-refer themselves to get help, but for the time being referrals will mostly be done via the GP's.

This is a natural flow of progression considering that **Connect Me** is all about connecting islanders by providing opportunities for them to take part in cultural and physical activities, often that have been out of reach for them due to finances, mobility, isolation etc.

It is well-proven that joining in social activities and meeting other people greatly improves peoples physical, mental and social well-being therefore **Elemental** is a fantastic way of delivering help and support to our islanders.

Our newly appointed Link Workers will pick up referrals through the **Elemental** system and will have the opportunity to listen, support and guide people to a new hobby, sport or cultural activity – and some people may even pick up a pastime that they have not been able to do in years – but most importantly, they will be informed and directed to join one of the many activities happening in Jersey that hopefully, in turn, will improve their life.

[Access Elemental - Marketplace \(elementalsoftware.site\)](https://elementalsoftware.site)

Please check out the link above to the Jersey website which is also a comprehensive directory of activities & services in Jersey – but we know it is not complete yet. So why not take a look at and if there is an activity that you know of happening in Jersey that is not listed then, please do let me know – we want as many activities, services and programmes to be listed as possible.

Our official big launch will be in September so you will be hearing more from us!



[\[redacted\]@gov.je](mailto:[redacted]@gov.je)
[Connect Me - Facebook](#)

Email 15

From: Jennifer Neff
To: Paul McGinney; Chris Kelleher
Cc: Leeann Monk-Ozgul; [REDACTED]
Subject: Jersey Primary Care Board Slides and Demo Videos
Date: 02 November 2023 15:09:51
Attachments: Outlook-ts0jky3o.png

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi Paul and Chris,

We'd like to thank the Primary Care Board for their time today. Great engagement and questions from the team.

I have attached the slides from the session and have also included a short demo video of the EMIS integration in action, showing a referral being made from EMIS into Elemental (Community Connector/ Social Prescriber etc)

Thanks again for making this introduction.

Jennifer Neff
Managing Director

Read our latest news and announcements and see how our solutions help organisations to improve outcomes for the people they care for and support.

<https://www.theaccessgroup.com/en-gb/health-social-care/health-and-support-news-and-announcements/>



E: jennifer.neff@TheAccessGroup.com

I www.theaccessgroup.com

Access UK Ltd | The Armstrong Building | Oakwood Drive | Loughborough University Science & Enterprise Park | Loughborough | LE11 3QF

Please be aware my email address has changed from jennifer@elementalsoftware.co to jennifer.neff@theaccessgroup.com.

Please add @theaccessgroup.com to your safe senders list.

Freedom to make it personal



 access Health, Support and Care

A comprehensive portfolio of services that puts the individual first, offering a truly joined-up approach.
Learn more at theaccessgroup.com/hsc

Email 16

From: [REDACTED]
To: Paul McGinney; Chris Kelleher; [REDACTED]
Subject: Re: #External# RE: Note from Elemental meeting 29th May 2024
Date: 30 May 2024 08:57:42
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[Outlook-lfvl2o5o.png](#)
[Outlook-p0rkqvx0.png](#)
[Marketplace Configuration Guide \(1\).pdf](#)
[Gov of Jersey Marketplace - User Requirements.docx](#)

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi all

I wanted to share the configuration documents for the Marketplace for your reference as discussed yesterday.

Also for the Business continuity plan I have requested this from our Product Team and they have confirmed that [REDACTED]

[REDACTED] I will share this when I have the final version.

Kind Regards

[REDACTED]
Onboarding Consultant, HSC

Read our latest news and announcements and see how our solutions help organisations to improve outcomes for the people they care for and support

[Health and support Announcements](#) | [Announcements for Health and Support professionals](#) | [The Access Group](#)

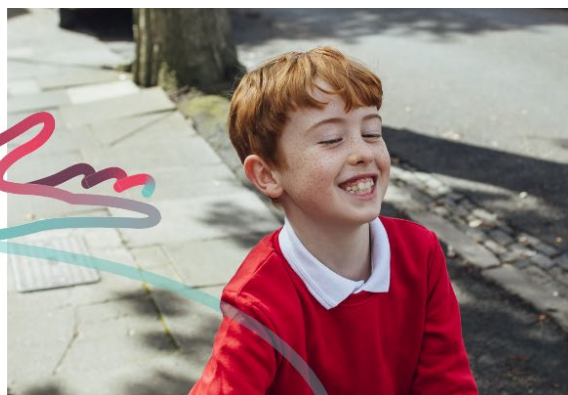


Unlock the future of social support

A comprehensive portfolio of services that puts the individual first, offering a truly joined-up approach to quality support.

Freedom to make it personal
Learn more at theaccessgroup.com/hsc

 access Health, Support and Care



From: Paul McGinney <P.McGinney@gov.je>

Sent: 29 May 2024 12:44 PM

To: Chris Kelleher <c.kelleher@gov.je>; [REDACTED] <[REDACTED]@gov.je>; [REDACTED] <[REDACTED]@theaccessgroup.com>; [REDACTED] <[REDACTED]@gov.je>; [REDACTED] <[REDACTED]@gov.je>; [REDACTED] <[REDACTED]@gov.je>

Subject: #External# RE: Note from Elemental meeting 29th May 2024

All,

Also to include.

- Business continuity – [REDACTED] **to circulate Elemental protocols and Chris to discuss with [REDACTED] regarding a local context.**

From: Paul McGinnety

Sent: Wednesday, May 29, 2024 12:36 PM

To: Chris Kelleher <c.kelleher@gov.je>; [REDACTED] <[REDACTED]@gov.je>; [REDACTED] <[REDACTED]@theaccessgroup.com>; [REDACTED] <[REDACTED]@gov.je>; [REDACTED] <[REDACTED]@gov.je>; [REDACTED] <[REDACTED]@gov.je>

Subject: Note from Elemental meeting 29th May 2024

Hi all,

Please find a note from this morning.

Attended – Chris, [REDACTED], [REDACTED], [REDACTED], [REDACTED] and Paul

- Paul to update invite to include Teams
- DPIA screener is almost complete – [REDACTED] **to meet with Chris and [REDACTED] to finish that stage before the full DPIA**
- Meeting with GP practice managers in the diary for the 12th June – also meeting with the Comite TBC – **Chris to follow up**
- [REDACTED] **to share the Elemental template with the group**
- The above requires GoJ marketing involvement – **Chris and Paul to meet [REDACTED] around plan and content**
- Elemental will support the delivery of a new system wide KPI for Mental Health around clients identifying a goal and having support to achieve it from professional – this will be supported by a Mental Health Link Worker funded form HCS – **Paul to follow up**
- Library have indicated training a Connector for their customers as well as having display screens at the main and branch libraries - **Action is with [REDACTED] and Paul**
- Potential 2 Connectors from the ICC – focus on multi-lingual - **Paul to follow up**
- [REDACTED] raised the issue around MERS and DA – while work has taken place, a separate technical meeting is required – **Chris to arrange with key stakeholders.**

Hopefully that covers the discussions.

Once again, thank you for all of your support.

Paul

Paul McGinnety

Director of Local Services

T-+44(01)1534 [REDACTED]

M- [REDACTED]

Government of Jersey

19-21 Broad Street, St Helier, JE2 3RR

- Local Services



Your Privacy

We take great care to protect your data. For information about how we use and store your data, please view our [Privacy Statement](#).

Please note, telephone calls may be recorded for monitoring and training purposes.

Care : If you have received this email and it was not intended for you, please reply to the sender, and then delete it. Please treat our information in confidence. This communication may contain legal advice which is confidential and/or privileged. It should not be forwarded or copied to anyone else without the prior permission of the sender.

Contract : This email does not form any binding agreement unless it is supported by an official States of Jersey purchase order form.

Content : All States information systems may be monitored to ensure that they are operating correctly. Furthermore, the content of emails and other data on these systems may be examined, in exceptional circumstances, for the purpose of investigating or detecting any unauthorised use. This email has been scanned for viruses by the States of

Jersey email gateway.

Confidentiality and Privacy : The confidentiality of this e-mail and your reply cannot be guaranteed. As a public authority, the States of Jersey is subject to the provisions of the Freedom of Information (Jersey) Law 2011. Under this Law we may be required to disclose information we hold, including the contents of this email and any response to it, unless the information is protected from disclosure by an exemption under the Law or any other enactment, including the Data Protection (Jersey) Law 2018. We collect and process personal information about you under the Data Protection (Jersey) Law 2018. For more information on how we use your data please go to our privacy statement pages on www.gov.je.

Email 17

From: Jennifer Neff
To: Steve Jackson; Paul McGinney; Chris Kelleher
Cc: [REDACTED]; Leeann Monk-Ozgul
Subject: Re: #External# RE: Go Live update
Date: 23 April 2024 08:27:18
Attachments: image001.png
image003.png
Outlook-inthcfk3.png
GOJ Social Prescribing Project Plan - Access.xlsx

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Morning everyone,

Please see the updated Onboarding Project Plan incorporating onboarding all the GP practices and the Directory of Services 'managed service' related set up tasks.

We're recommending the start of the official onboarding with [REDACTED] wkc 6th May and think my visit to Jersey will help get everyone introduced to the concept and increase awareness of who we are, what we're about and how we're here to help.

Can you suggest the names of the key people who need to be on the kick off call with [REDACTED] and suggest some dates that would suit everyone? [REDACTED] diary is looking from Tues 7th - Fri 10th from approx 11.30 onwards until 4pm so we've good flexibility from our side.

@Steve Jackson hopefully the project plan is in line with your thinking. Happy to have a call if you have any queries.

Looking forward to getting started.

Thanks
Jennifer

Jennifer Neff
Managing Director

Read our latest news and announcements and see how our solutions help organisations to improve outcomes for the people they care for and support.

<https://www.theaccessgroup.com/en-gb/health-social-care/health-and-support-news-and-announcements/>



E: jennifer.neff@TheAccessGroup.com

I www.theaccessgroup.com

Access UK Ltd | The Armstrong Building | Oakwood Drive | Loughborough University Science & Enterprise Park | Loughborough | LE11 3QF

Please be aware my email address has changed from jennifer@elementalsoftware.co to jennifer.neff@theaccessgroup.com.

Please add @theaccessgroup.com to your safe senders list.

Freedom to make it personal



 access Health, Support and Care

A comprehensive portfolio of services that puts the individual first, offering a truly joined-up approach.
Learn more at theaccessgroup.com/hsc

From: Steve Jackson <S.Jackson2@gov.je>

Sent: 22 April 2024 10:35 AM

To: Jennifer Neff <Jennifer.Neff@theaccessgroup.com>; Paul McGinnety <P.McGinnety@gov.je>; Chris Kelleher <c.kelleher@gov.je>

Cc: [REDACTED]@theaccessgroup.com>; [REDACTED]@theaccessgroup.com>

Subject: #External# RE: Go Live update

Thanks Jennifer,

If you have an outline plan, it would be helpful to see ahead of your call with Paul's team.

Regards

Stephen Jackson
Group Director

Direct +44 (0)1534 [REDACTED]
Government of Jersey

Customer and Local Services | Customer Operations
Philip Le Feuvre House | PO Box 55 | La Motte Street | St Helier | Jersey | JE4 8PE



Customer and
Local Services

From: Jennifer Neff <Jennifer.Neff@theaccessgroup.com>

Sent: Monday, April 22, 2024 9:06 AM

To: Paul McGinnety <P.McGinnety@gov.je>; Chris Kelleher <c.kelleher@gov.je>; Steve Jackson <S.Jackson2@gov.je>

Cc: [REDACTED]@theaccessgroup.com>; [REDACTED]@theaccessgroup.com>

Subject: Go Live update

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Morning all,

Hope you had a lovely weekend. We reached the dizzy heights of 15 degrees yesterday, so everyone is in great form in Derry.

I have cced your Onboarding Consultant, [REDACTED], into the email as we're looking to get a quick introduction in the diary ahead of next week's visit and confirm the latest plans for who is leading the project from the social prescribing link worker side of things. @Steve Jackson would you like to see what the plans are for the onboarding ahead of us starting?

Here's our availability for a quick call this week:

- Tues 23 10.30-11am
- Wed 24 between 9 and 10
- Fri 26 between 9 and 10.30

I have 2 CCNs - one for the project expansion costs cover without the Managed Service for the Directory and one without. If you let me know which one is applicable, I can get it sent over. Do you think we'll be able to get that signed off this week as it will form the basis of [REDACTED] steps to go live?

Looking forward to getting started.

Thanks
Jennifer

Jennifer Neff
Managing Director

Read our latest news and announcements and see how our solutions help organisations to improve outcomes for the people they care for and support.

<https://www.theaccessgroup.com/en-gb/health-social-care/health-and-support-news-and-announcements/>



E:jennifer.neff@TheAccessGroup.com

I www.theaccessgroup.com

Access UK Ltd | The Armstrong Building | Oakwood Drive | Loughborough University Science & Enterprise Park | Loughborough | LE11 3QF

Please be aware my email address has changed from jennifer@elementalsoftware.co to jennifer.neff@theaccessgroup.com. Please add @theaccessgroup.com to your safe senders list.

Freedom to make it personal



 access Health, Support and Care

A comprehensive portfolio of services that puts the individual first, offering a truly joined-up approach.
Learn more at theaccessgroup.com/hsc

Care : If you have received this email and it was not intended for you, please reply to the sender, and then delete it. Please treat our information in confidence. This communication may contain legal advice which is confidential and/or privileged. It should not be forwarded or copied to anyone else without the prior permission of the sender.

Contract : This email does not form any binding agreement unless it is supported by an official States of Jersey purchase order form.

Content : All States information systems may be monitored to ensure that they are operating correctly. Furthermore, the content of emails and other data on these systems may be examined, in exceptional circumstances, for the purpose of investigating or detecting any unauthorised use. This email has been scanned for viruses by the States of Jersey email gateway.

Confidentiality and Privacy : The confidentiality of this e-mail and your reply cannot be guaranteed. As a public authority, the States of Jersey is subject to the provisions of the Freedom of Information (Jersey) Law 2011. Under this Law we may be required to disclose information we hold, including the contents of this email and any response to it, unless the information is protected from disclosure by an exemption under the Law or any other enactment, including the Data Protection (Jersey) Law 2018. We collect and process personal information about you under the Data Protection (Jersey) Law 2018. For more information on how we use your data please go to our privacy statement pages on www.gov.je.

Email 17 attachment

[illegible]

Email 18

From: [REDACTED]
To: [Paul McGinnety](#); [Chris Kelleher](#); [Jennifer Neff](#); [REDACTED] [Leeann Monk-Ozgul](#); [REDACTED]
Subject: Re: #External# RE: Elemental and how it will work in Jersey
Date: 15 May 2024 08:11:04
Attachments: [Outlook-etkauc31.png](#)
[Outlook-h5gbgeps.png](#)
[Jersey Draft V2.jpg](#)

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi all

I hope you are well.

I wanted to share the updated draft implementation diagram based out meeting and conversation yesterday to illustrate the potential referral pathway from those making referrals to the Link Workers.

Any queries let me know and we can also review on the Project board meeting this morning at 9am.

Kind Regards

[REDACTED]
Onboarding Consultant, HSC

Read our latest news and announcements and see how our solutions help organisations to improve outcomes for the people they care for and support

[Health and support Announcements](#) | [Announcements for Health and Support professionals](#) | [The Access Group](#)



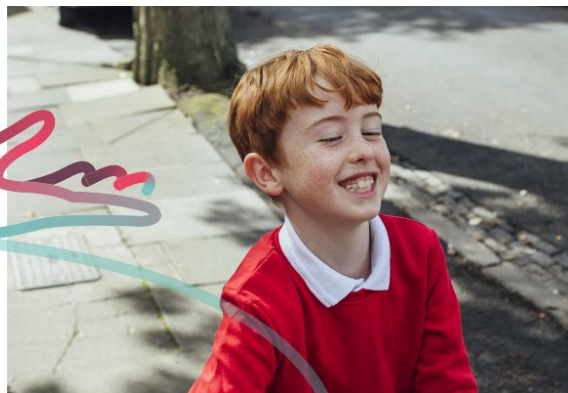
Unlock the future of social support

A comprehensive portfolio of services that puts the individual first, offering a truly joined-up approach to quality support.

Freedom to make it personal

Learn more at theaccessgroup.com/hsc

 access Health, Support and Care



From: Paul McGinnety <P.McGinnety@gov.je>

Sent: 14 May 2024 8:29 AM

To: Chris Kelleher <c.kelleher@gov.je>; Jennifer Neff <Jennifer.Neff@theaccessgroup.com>; [REDACTED]
[REDACTED] <[REDACTED]@gov.je>; [REDACTED] <[REDACTED]@theaccessgroup.com>; Leeann
Monk-Ozgul <Leeann.MonkOzgul@theaccessgroup.com>; [REDACTED] <[REDACTED]@gov.je>
Subject: #External# RE: Elemental and how it will work in Jersey

All,

[REDACTED]

[REDACTED]

Please let me have any actions.

Paul

-----Original Appointment-----

From: Chris Kelleher <c.kelleher@gov.je>

Sent: Wednesday, May 8, 2024 7:39 AM

To: Chris Kelleher; Chris Kelleher; Jennifer.Neff@theaccessgroup.com; Paul McGinnety; [REDACTED]
[REDACTED]; [REDACTED]; Leeann Monk-Ozgul; [REDACTED]

Subject: Elemental and how it will work in Jersey

When: 14 May 2024 09:15-10:00 (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

Where: Microsoft Teams Meeting

For consideration:

PRIMARY CARE

- Cluster/ Hub set up - someone mentioned GP clusters-would be good to know more about this as it sounds like an option
- Mid Sept training start
- What's the referral pathways in and out of Link Workers from Primary Care
- F12 data and how GP refers via signposting to marketplace
- We'd like to set a deadline of 4 weeks for go live for Primary Care
- Doesnt sound like the GPs are going to have a named Link Worker

LINK WORKERS & CONNECTORS

- Are Link Workers doing the wellbeing assessments for all those referred and then refer onto Connectors if need be?
- What's needed for equality monitoring?
- Full time v Part time capacity
- How many LW and how many Community Connectors
- Put Self Refer to LW on hold and focus on self-serve
- Reasons for referral needs to include LTCs
- Referral pathway from Referral Agents to Referral Handlers

Microsoft Teams [Need help?](#)

[Join the meeting now](#)

Meeting ID: [REDACTED]

Passcode: [REDACTED]

Dial-in by phone

[REDACTED] United Kingdom, London

[Find a local number](#)

Phone conference ID: [REDACTED]

For organizers: [Meeting options](#) | [Reset dial-in PIN](#)

Care : If you have received this email and it was not intended for you, please reply to the sender, and then delete it. Please treat our information in confidence. This communication may contain legal advice which is confidential and/or privileged. It should not be forwarded or copied to anyone else without the prior permission of the sender.

Contract : This email does not form any binding agreement unless it is supported by an official States of Jersey purchase order form.

Content : All States information systems may be monitored to ensure that they are operating correctly. Furthermore, the content of emails and other data on these systems may be examined, in exceptional circumstances, for the purpose of investigating or detecting any unauthorised use. This email has been scanned for viruses by the States of Jersey email gateway.

Confidentiality and Privacy : The confidentiality of this e-mail and your reply cannot be guaranteed. As a public authority, the States of Jersey is subject to the provisions of the Freedom of Information (Jersey) Law 2011. Under this Law we may be required to disclose information we hold, including the contents of this email and any response to it, unless the information is protected from disclosure by an exemption under the Law or any other enactment, including the Data Protection (Jersey) Law 2018. We collect and process personal information about you under the Data Protection (Jersey) Law 2018. For more information on how we use your data please go to our privacy statement pages on www.gov.je.

Email 19

From: [Paul McGinnety](#)
To: [Ian Burns](#)
Subject: Elemental Case Management System
Date: 12 December 2023 05:41:02
Attachments: [image001.png](#)
[Draft Project Infrastructure and Growth Model Jersey.pdf](#)

Hi Ian,

Please see below and attached.

This is the system we have discussed which will underpin the Community Compass Project.

Now that we are confident of Gov plan funding we would like to procure this as a pilot and properly introduce social prescribing to Jersey.

As a project team we can implement this with the provider, we have made sure that Steve and others have been able to understand the product and how it fits with the wider objectives.

██████ has raised some concerns around resources, but I do not see how this procurement and implementation will impact other projects.

████████████████████, but more than happy to discuss,

Paul

From: Chris Kelleher <c.kelleher@gov.je>
Sent: Friday, December 8, 2023 9:11 AM
To: ██████████ ██████████@gov.je>
Cc: Paul McGinnety <P.McGinnety@gov.je>
Subject: Elemental Case Management System

Hello ██████

Long time no speak. It's a while since Lean was the flavour of the moment, but I hear it may be coming back!

Paul asked me to drop you a line about Elemental's Case Management System ('CMS') we are seeking to purchase for a pilot period over 2024. In 2022, we submitted a proposal to the CM's Social Recovery Fund and were successful with our Culture and Physical Activity for Wellbeing project. This was a joint bid between CLS and Economy's Culture, Arts and Heritage division (it now includes CYPES). The project to date has supported close to 100 projects engaging c.25,000 individuals. The Social Recovery funding comes to an end this year, but we have growth funding in the proposed GP24 for phase two of the project which is called the Community Compass.

A key part of the initial proposal was how we going to gather feedback from the various projects and where this information was going to be stored in order that others would get to know about these various initiatives. I initially contacted ██████████ from Prosperity, as he had been the lead in developing the CRM system in Economic Development, many years ago, to see if he could develop something for us. This summer, by chance, Airtel got in touch with us, as they have a

contract with HSC, to make us aware of the cloud-based CMS Elemental platform. This system is exactly what we need for phase two of the project. Elemental representatives have presented to the Project Exec, as well as the Primary Care Board, Public Health colleagues and Deputy Malcolm Ferey (he was keen to see the platform with his previous links with CAB's). All have been impressed and supportive of the system.

I'm currently doing all the due diligence including seeking a Dun and Bradstreet report on their finances (through [REDACTED]), which have now been reviewed by our Finance Business Partner, seeking references from x 3 separate NHS providers in the UK and [REDACTED] has submitted a request for a Business Architect (BA) resource in M&D's Demand Management system to carry out a MER's assignment of the solution, which will be discussed today. I've spoken to LOD [REDACTED] about the contract for services and submitted an Initiative Sizing Matrix to CPMO, noting that it is under £25k, and is a pilot project for twelve months. We have also spoken to [REDACTED] re DPIA and are scheduling a workshop early in the New Year to invite all stakeholders who will have access to the system including GPs, link workers from various charities and the Project Exec.

The CMS will be an integral tool in the development of our social prescribing project. Getting GPs onboard with the system is a real coup.

If you wish to discuss this further, please give me a shout. We have budgeted this in this year's forecast and will therefore need to process by COP next Friday.

Kind regards

Chris

Chris Kelleher
Arts, Culture and Heritage

Mobile [REDACTED]

Government of Jersey
19-21 Broad Street | St Helier | Jersey | JE2 3RR



Email 20

From: Paul McGinnety
To: Ian Burns
Subject: FW: #External# RE: Social Prescribing - Elemental discussion
Date: 29 August 2023 10:26:34
Attachments: Outlook-f4okotc0.jpg
Outlook-15ykr4yh.png
Elemental July Webinar.pdf
Elemental July Webinar Q and A.pdf
Maximising the uptake and impact of social prescribing across Jersey.pdf

From: Paul McGinnety
Sent: Thursday, August 24, 2023 10:39 AM
To: Steve Jackson <S.Jackson2@gov.je>
Subject: FW: #External# RE: Social Prescribing - Elemental discussion

Hi Steve,

More info and also a webinar which can be shared.

Paul

From: Jennifer Neff <Jennifer.Neff@theaccessgroup.com>
Sent: Friday, August 4, 2023 11:34 AM
To: Chris Kelleher <c.kelleher@gov.je>; [REDACTED] <[REDACTED]@gov.je>
Cc: Paul McGinnety <P.McGinnety@gov.je>; [REDACTED] <[REDACTED]@gov.je>
Subject: Re: #External# RE: Social Prescribing - Elemental discussion

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Thank you so much Chris. I'll get a good read of this now and get to understand more about the landscape and how we can support you to deliver on your objectives.

I've attached the 4 things I said I would:

- The slides from the [REDACTED] and [REDACTED] Approach to Health and Wellbeing
- The recording of the webinar link see [here](#)
- The Q&A responses from the webinar
- My slides from yesterday

I'll get a draft proposal with options over early next week and then we can look at dates for early Sept to get back together again.

Have a great weekend everyone! The rain has stopped here for now but the raincoat and umbrella are never far away.

Thanks
Jennifer

Jennifer Neff
Managing Director

Read our latest news and announcements and see how our solutions help organisations to improve outcomes for the people they care for and support.

<https://www.theaccessgroup.com/en-gb/health-social-care/health-and-support-news-and-announcements/>

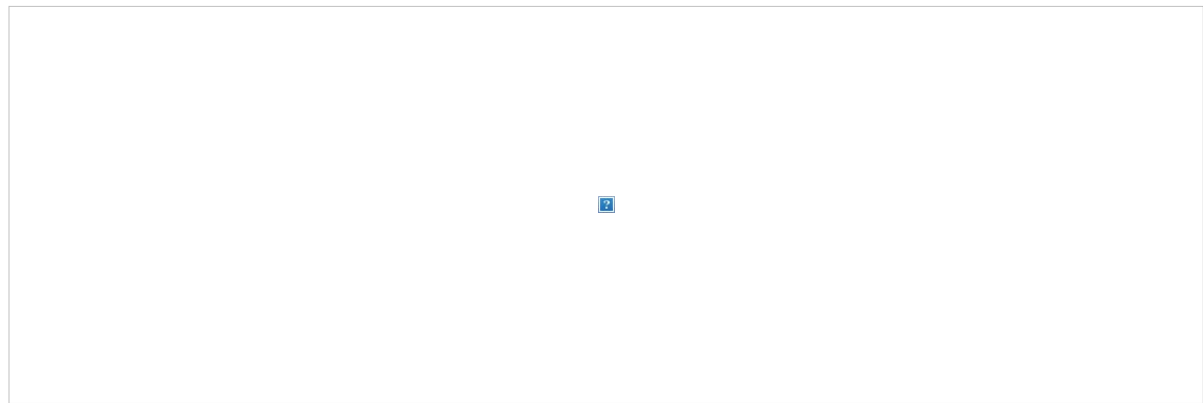


E: jennifer.neff@TheAccessGroup.com

I www.theaccessgroup.com

Access UK Ltd | The Armstrong Building | Oakwood Drive | Loughborough University Science & Enterprise Park | Loughborough | LE11 3QF

Please be aware my email address has changed from jennifer@elementalsoftware.co to jennifer.neff@theaccessgroup.com. Please add theaccessgroup.com to your safe senders list.



Email 21

From: [Paul McGinney](#)
To: [Sophie Le Sueur](#); [REDACTED]; [REDACTED]; [REDACTED]; [Ian Burns](#)
Subject: Social prescribing platform
Date: 05 October 2023 11:11:59
Attachments: [Maximising the uptake and impact of joined up care across Jersey 21.09.23 \(2\).pdf](#)

FYI